



Passenger Feedback

RossRail Midlands aims to provide the highest quality rail services. Sometimes, this is not possible, either through our own fault or external circumstances. Either way, we will do our utmost to deal with your grievances.

Please use this form to tell us about your journey, and to make any other relevant comments.

Journey date

Journey time

Origin on train affected

Destination on train affected

What happened to your train?

Please attach your ticket on the light shaded area, then fold and seal the edges with glue or sticky tape

Your name

Your address

Postcode



fold

Passenger Feedback
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